



Purpose

This information is provided in addition to all other information provided to learners or potential learners.

The information included is specifically aimed at people under the age of 18 years, their parents and/or guardians.

Bestwest Care enrolls learners from a diverse range of backgrounds and age groups. Classes are not segregated based on any criteria including age.

Support is provided to all learners to facilitate their success in their course of choice.

Delivery of training to people under 18 years of age is predominantly provided through the 'Participation Work Readiness program for job seekers'. This program is funded by the Department of Training and Workforce Development and applies to CHC33015 Certificate III in Individual Support. Learners in this course will transition to the CHC33021 Certificate III in Individual Support. Nominal hours apply to this delivery and all training is provided on a face-to-face basis.

Learners under the age of 18 who don't meet the requirements for the Participation Work Readiness program can enrol under a fee for service arrangement and will receive the same support as other learners.

Bestwest Care does not encourage learners under the age of 18 to enrol in Certificate IV courses.

Learners under 18 years are required to attend a face-to-face enrolment appointment accompanied by a parent or guardian.

As a part of the enrolment process the applicant's parent/guardian is required to complete a Notice of Arrangement form which is then submitted by Bestwest Care to the Department of Education at participation.CO@education.wa.edu.au

The parent/guardian also signs the learner privacy notice and student declaration.

Some course content may include sensitive topics including elder abuse and disability abuse. Parents and guardians are welcome to view any of this content if they wish to do so.

Learners are encouraged to provide us with information about existing knowledge and skills they may deem to be relevant. Additional support is always available for learners who need it.

Credits are given for units of competency already completed.

Trainers and Assessors delivering to people under 18 years of age have current Working with Children clearances.

Our training rooms are equipped with surveillance cameras to assist with security.

There is always a Trainer and Assessor present in our training rooms when learners are in attendance.

Learners on practical placement are visited weekly and additional support can be provided if the learner or their parent/guardian requires this.

Parents and guardians are welcome to contact Bestwest Care at any time if they have concerns about their child's training.